

Assessor	Da	ve Booker	Date	14tl	n. May 2019	Doc Ref	001
	×						×
Boots / shoes	Disposable glove	es Bump ca	р	Safety Spec	Goggles	Face Shield	Mask
			X	Hand wash station	<b>1</b>		×
Respirator	Full face	Social distar	ncing H	land washing	Overall	High vis	Good hygiene

Maintain (acceptable)		e) Toler	rable (improve within given timescal	<i>Unacceptable</i>		
No.	What are the hazards?	Who might be harmed and how?	Current control measures in place?	Additional control measures, if required?	Responsibility of additional control measures?	Current risk level?
1	Contracting the Coronavirus as the business continues to operate during lockdown - with potentially fatal consequences in the more vulnerable sectors of society. The virus can	Employees- technicians, parts, sales & office based staff and their immediate families, contractors visiting the site and visitors – through exposure to	Wherever possible office based employees have been told to work from home and provided with the necessary DSE – laptop, PC or tablet. Further HSE guidance for home workers was recently circulated by email – how to	Local management – to check their Depots/VMUs /areas of responsibility and ensure that they are compliant with the requirements of this risk assessment	Depot Managers/After Market Managers/VMU Managers – with immediate effect.	



be spread by	the virus and the	correctly set up the DSE work		
contaminated droplets	development of	station for maximum comfort		
from people who are	Covid-19 symptoms.	and employees instructed to		
already infected -		report any symptoms of		
coughing and sneezing.		stress or lack of well-being to		
These can be inhaled		their line manager. Telephone		
directly or can		based counselling will be		
contaminate nearby		made available should		
surfaces and in turn be		employees require it.		
transferred to the body		. , .		
by touching your face,		Non-essential staff		
eating, smoking, drinking		furloughed and those		
etc.		employees considered being		
		in the high risk groups -		
		determined by increased age		
		or underlying health		
		conditions will be instructed		
		to remain off work.		
		Returning employees will be		
		screened using a return to		
		work interview - where they		
		will need to declare any		
		symptoms or if they have		
		been in contact with		
		members of their immediate		
		family who are suffering from		
		the disease. A failure to		
		satisfy the questionnaire will		





Occupied dealer in these	
Occupied desks in those larger offices – Service	
Reception and Accounts for	
example will be segregated	
and kept 2 meters apart.	
and kept 2 meters apart.	
Computer workstations and	
any commonly shared	
surfaces – kitchens, toilets	
and Service Reception for	
example will be cleaned on a	
regular basis in accordance	
with the cleaning roster using	
the anti-	
bacterial/alcohol/bleach	
based wipes/cleaning	
products provided whilst	
wearing disposable gloves.	
Where practical, doors will be	
wedged open during normal	
business hours to minimise	
the need for hand contact	
and limit the opportunity for	
contamination.	
- Containing Containin	
Regular and thorough	
hand washing will be	
promoted - using the soap	



and water in the toilets and any hand cleansers/sanitizer provided. Additional hand sanitizer dispensers deployed in the offices/technicians rest areas. This is everyone's responsibility and all staff must play their part.	
This practice will be reinforced by local signage.	
Social distancing will be promoted and enforced by	
the use of signage, posters,	
prominent flooring markings and management supervision	
and intervention where needed. If possible a one way	
pedestrian system will be	
implemented to control and restrict people's movements	
- locking doors to control flow	
etc. and forcing staff to travel in one direction only. It is	
accepted that the	
implementation of this	



particular requirement is very much determined by the	
design and layout of the	
building though.	
Sunanny throughn	
All visitors should be	
discouraged at the present	
time.	
Customers entering Service	
Reception should be	
controlled by prominent	
markings on the floor to	
maintain social distancing.	
Hand sanitizing stations can	
be deployed at the entrance.	
Signage to the displayed.	
A temporary Perspex screen	
should be considered for	
customer facing service staff	
wherever its installation is	
feasible.	
Maintain social distancing at	
all times when staff are	
delivering and collecting	
vehicles from customer	
premises. Use customer	



			cleaning/sanitizing/hand washing facilities where provided.  Employees will be instructed to use their own transport, walk or cycle to work. Car sharing will not be permitted.  Employees will be encouraged to report any concerns they may have relating to Coronavirus threat to their line manager.  Any employee who thinks that he/she may be suffering		
			Covid-19 symptoms must report the condition to their line manager immediately, refrain from work and then self-isolate for 14 days.		
2	Workshop – additional control measures.	Technicians & their immediate families.	Disposable gloves will be worn by the technicians. Social distancing will be enforced and where this is not possible – a job requiring 2 men for example then the use of face masks will be		



	made. This is not a regular		
	occurrence. Most jobs require		
	1 technician on the vehicle at		
	a time. The technicians work		
	a shift system so do not all		
	arrive and leave at the same		
	time. The floor in front of the		
	clock should be marked at 2		
	meter intervals to emphasis		
	social distancing separation		
	requirements. The capacity of		
	the canteen will be reduced		
	to maintain social distancing		
	<ul> <li>chairs/tables removed</li> </ul>		
	where necessary. The number		
	of toilets/cubicles and sinks		
	will be reduced accordingly.		
	Signage to be displayed to		
	control access. Shared tooling		
	- 1" impact wrench for		
	example will be wiped down		
	and sanitized between uses.		
	Minor tool sharing will be		
	discouraged. A one way		
	system around the workshop		
	should be adopted if this is		
	feasible. Customer entry into		
	the workshop will be		
	forbidden and enforced.		



			Customer must wait in the Driver's waiting area. Any roller towels serving the washroom should be replaced with paper towels to help prevent the spread of contamination. Where the vehicle is dropped in the yard by the driver the doors should be opened for a few minutes before it is brought into the workshop to allow the cab to vent.		
3	Parts –additional control measures.	Parts Staff and their immediate families.	Maintain social distancing when serving customers. If customers are served over the counter is it possible to install some form of protective screen/barrier – as per the Service Reception area? Instruct the technicians to maintain social distancing when collecting parts from the counter. Mark the floor if appropriate to achieve segregation. When delivering to customers – maintain social distancing, use the disposable gloves provided,		



			wash your hands thoroughly at the customer's premises if facilities are available and on return to the depot.		
4	Roadside breakdown attendance – additional control measures.	Technicians attending the breakdown and their immediate families.	Use the PPE provided – disposable gloves. Maintain social distancing. Ask the driver to exit the cab on the nearside and remain in a position of safety – behind the Armco barrier for example, - so you do not share the cab with him/her. Allow the cab to vent for a few minutes before entering – open the cab door. On completion of the work, carefully remove the gloves, place them in a bag and then wash your hands thoroughly using the facilities provided on the service van – soap water/hand cleanser.		



	Vehicle collections and	Delivery/collection	Maintain social distancing		
	deliveries.	employees and their	when visiting customer sites.		
		immediate families.	Check with your manager – is		
			a signature still required		
			when you drop/collect a		
			vehicle? Use disposable		
			gloves when collecting the		
			vehicle. Open the door of the		
5			cab for a few minutes to allow		
			it to vent on collection before		
			you get in. Use the hand		
			wash facilities provided by		
			the customer. On your return		
			to the depot ensure you wash		
			your hands thoroughly using		
			the facilities provided.		
	First aid requirements	First sider			
	First aid requirements.	First aider.	In the event of an accident		
			which requires the		
			examination of the injured		
			party and first aid treatment		
6			the first aider will don the		
			necessary items of PPE –		
			disposable gloves, face shield		
			and face mask. The items of		
			PPE will be disposed of		
			correctly once finished with.		